

Alternative payment routing options user guide

If you are looking to route and segment payments associated to uninsured claims, there are two payment level options available (the default method will be displayed at the TIN level):

- Route all payments at the Payer level (RECOMMENDED)
- Route all payments at the NPI level

How to Receive Payer payment to a separate bank account (RECOMMENDED)

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How to receive NPI payment to a separate bank account for all Payers or a specific

Payer (NOTE: If a claim submission does not reference the NPI, the payment will be made at the TIN level)

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6	Select NPI from	dropdown lis	t		
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Bank Address:				Account Number:	
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				Account Update NPI Bank Account	Clear All Fields

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You will receive an email from Optum Pay, asking you to validate the entered bank account information. **Please click on the link and follow the directions to complete the process.**



11000 Optum Circle, Eden Prairie, MN 55344

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